Get Started
All you need to know to get going.

htc one® max | Sprint
Special note for Sprint As You Go customers

With Sprint As You Go you can free yourself from long-term contracts and enjoy more wireless flexibility.

Some limitations apply, depending on your service plan and device. Data roaming may not be enabled and certain applications that are preinstalled on your device may not be available or operational. Also, to purchase other subscription-based third-party content from application stores (such as Google Play™), you will need to provide them with credit card information.

For more information, visit sprint.com/asyougo.
Welcome!

Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint and your HTC One® max.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive Ready Now resources at sprint.com/readynow. You can even schedule a one-on-one appointment at a Sprint Store near you.

For ongoing support and resources, visit sprint.com/support. There, you’ll find guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.
Your HTC One max

- Speaker/Earpiece
- Proximity Sensor
- Touchscreen
- Back Key
- Home Key
- Speaker
- Front Camera
- Volume Button
- Power Button
- Headset Jack
- Camera Lens
- IR Port
- Back Cover
- Lock
- Fingerprint Scanner
- Flash
- Charger / Accessory Jack
Using This Guide

This Get Started guide is designed to help you set up and use your new HTC One max. It’s divided into four sections to help you find the information you need quickly and easily.

- **Get Ready** — page 6 — Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.

- **Android Basics™** — page 9 — Learn some basics about how to move around on your phone, use the home screen, and enter text. If you’re familiar with Android phones, you can probably skip these pages (although a refresher course never hurt anyone).

- **Use Your Phone** — page 12 — Take advantage of your phone’s features and Sprint services, from the basics (Making Calls) to the more advanced (using Google Play, Wi-Fi™, and more).

- **Tools & Resources** — page 26 — Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.
Get Your Phone Ready

Before you start: Visit sprint.com/readynow to learn about transferring contacts, calendars, and more from your old phone.

Charge the Battery
1. Insert the small end of the USB cable into the charger/accessory jack on the bottom of your phone.
2. Insert the larger end of the USB cable into the AC adapter.
3. Plug the AC adapter into an electrical outlet.
   
   *Note: Charging may take up to three hours.*

Turn the Phone On
- Press and hold the Power button to turn your phone on.

Turn the Screen On and Off
- To quickly turn the display screen off, press the Power button on the side of the phone.
- To turn the screen on and display the unlock screen, press the Power button.

Unlock the Screen
- Drag the lock icon or clock up to unlock the screen.

Turn the Phone Off
- Press and hold the Power button on the side of the phone and then touch Power off to turn the phone off.
Activate Your Phone

If you purchased your phone at a Sprint Store, it is probably activated and ready to use.

If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a Hands Free Activation screen at startup. When it's finished, tap OK to continue. To confirm your activation, make a phone call.

If you received your phone in the mail and it is going to be activated on an existing number (you’re swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at 1-888-211-4727 from another phone.

visit sprint.com/readynow for more information to get your phone up and running
Setup Application

The setup application helps you set up various options and applications, including setting up your Google™ Account.*

Complete the Setup Application

1. When you see the welcome screen, touch START to begin.
   • Connect to Wi-Fi - If you’re in range of a Wi-Fi hotspot you want to connect to, touch the hotspot name, enter the password, and touch Connect. Touch NEXT to continue.
   • Setup phone - Select whether to Set up from scratch or, if you’re swapping phones, to Restore, transfer, or import content. Touch NEXT to continue.
   • Fast and easy setup - Choose whether to use your computer to quickly set up your phone. Touch SKIP to continue to the next screen.
   • Accounts & sync - Select from the list to set up various accounts on your phone, including Google, Exchange ActiveSync, Mail, HTC Account, Facebook, and more. Follow the prompts to set up whichever accounts you want, and then touch NEXT to continue.
   • Additional setup option screens will follow, including the Tell HTC reporting service, Google location, HTC backup, and Personalize & Secure, which lets you assign a name to your phone.

2. When you’re done with setup, touch FINISH. You will see the Home screen with the Feeds view. See page 9 to customize your feeds.

* You do not need to sign up for a Google Account to use your phone; however, to download content from Google Play, you must link your phone to a Google Account.
Android Basics: Your Home Screen

Viewing Your Extended Screens
Your phone’s Home screen extends horizontally up to five panels.
• To display the main Home screen, touch \( \uparrow \) from any screen.
• To view additional panels, swipe the screen left.
• To add more panels (up to five total), touch and hold a Home screen panel and then touch \( \uparrow \).

Notifications Panel
When you see a notification icon on the left side of the status bar, drag the status bar down to display the Notifications panel. Touch a notification to open the related application, such as Messages, Call History, or Calendar.
To close the panel, drag the bottom bar up or just touch \(<\).

Add Items to a Home Screen Panel
1. Swipe the main Home screen left to display an additional panel.
2. Touch and hold the screen to display the options page. You will see thumbnails of the current Home screen panels and a menu of items you can add.
3. Touch the drop-down menu to select the type of content you want to add (Widgets, Apps, or Shortcuts).
4. Touch and hold an item and drag it to the desired thumbnail at the top of the screen.
5. Touch the thumbnail to display the panel or touch \( \uparrow \) to return to the main Home screen.

Note: You can also add apps from the Settings > Personalize > Customize home screen menu and directly from the all Apps screen.
Keys

Just below the touchscreen, you’ll find two static key icons that let you do most of your navigating around the phone.

• **Back Key ( < )** – Touch to return to the previous screen view.

• **Home Key (  )** – Touch to return to the main Home screen.

Open Apps

• If an app is on one of your Home screen panels or is in the Launch bar, just touch it to open it.

• If an app is not available from your Home screen, touch (if you’re not already on the Home screen), touch to display the app list, and then touch the app icon. You may have to swipe up or down through the list.

*Note:* To select your list view, drag the screen down and select an option from the drop-down menu (Custom, Alphabetical, or Most recent).
Typing

Your Onscreen Keyboards
Your phone comes loaded with two keyboards: HTC Sense™ Input keyboard (default) and Swype®. When you select a field that requires text or numbers, an onscreen keyboard will appear.

Note: To switch between keyboard types while a keyboard is displayed, drag the notifications bar down from the top of the screen, touch Choose input method, and then touch the method you want to use.

Typing with HTC Sense Input
Entering text using the traditional HTC Sense Input keyboard is easy: just touch the letters to type the words.

1. From a screen where you can enter text, touch the input field to reveal the onscreen keyboard.

2. If needed, select a text mode option: ABC to enter alphabetic characters or 12# to enter numbers or symbols.

3. Touch the corresponding onscreen keys to begin typing.
   • If you make a mistake, touch ➔ to erase.

Note: With HTC Sense Input, you can also enter text by sliding your finger continuously over the keyboard. Select the Trace keyboard option in the keyboard settings to enable this option.

Using Swype to Enter Text
Swype lets you enter words by tracing over the letters in a single motion.

1. Touch an onscreen character and then, while maintaining your finger onscreen, drag to the next character in the desired word.

2. Repeat this process until the desired characters have been drawn over. Select from an onscreen list of possible word matches (if prompted). This occurs if your current action has generated more than one possible word match.
**Use Your Phone: Calls**

**Make a Phone Call**
1. Touch ☐ > to display the phone keypad.
2. Touch the digits of the number you want to call on the keypad. Touch | to delete one or more digits.
3. As you enter digits, the top matching contact will display. Touch the name to call it.
4. Touch CALL.

**Answer an Incoming Call**
- If the display is active, touch ANSWER.
- If the display is not active, drag ANSWER up to answer the call.
- Touch ⌘ to mute the microphone. Touch ⌘ to unmute the microphone.
- Touch 🎤 to route the phone’s audio through the speaker or through the earpiece.

*Warning:* Because of higher volume levels, do not place the phone near your ear during speakerphone use.

**Voicemail**

**Set Up Your Voicemail**
All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:
1. Touch ☐ > to display the phone dialpad, and then touch and hold 1.
2. Follow the voice prompts to create your password and record your name and greeting.

*Sprint strongly recommends setting a voicemail password.*

**Retrieve Your Voicemail**
- Touch ☐ > and then touch and hold 1.

*Note:* You can also set up and access your voicemail using the Visual Voicemail app. Touch ☐ > HTC > Voicemail and follow the prompts to set up and access your voicemail.
People

Your phone’s People application lets you access and manage contacts from a variety of sources, including Gmail™, Exchange, Facebook, contacts synced from your computer, and contacts you’ve entered manually.

Save a Phone Number
1. Touch △ > 📞.
2. Enter a number using the keypad and then touch ✉️ Save to People.
3. Touch Create new contact or Save to existing contact.
4. If prompted, select a contact type, enter a name and any other additional information, and then touch Save.

Add a New Contact
1. Touch △ > ☎️ > People > ✉️.
2. Add as much or as little information as you want.
   - To add information in a field, touch the field to display the onscreen keyboard.
   - To assign a number type (such as Home, Mobile, Work, etc.), touch the label next to the number field.
   - To assign a picture, touch 📷, select a photo source (Gallery or Camera), and touch or take a picture.
3. Touch SAVE when you’re finished.

Note: If you have contacts associated with your Google Account, they are automatically synced with your phone.
Messaging

Send a Message
1. Touch △ > 📩 > 📱.
2. Enter a contact name or mobile number in the To field.
3. Tap the Add text box and type your message.
4. Touch 📝 and then attach a photo, video, audio, and more to your message.
5. When you are finished, touch ✅.

Note: For information on taking pictures and recording videos with your phone, see “Camera & Camcorder” on page 18.

Access Messages
View all your text and multimedia messages in one place.

► Touch △ > 📩.

Read and Reply to Messages
► Touch △ > 📩.
  • To open a message, touch it.
  • To reply to a text or multimedia message, open it and enter your reply in the text box at the bottom.
  • To forward a text message, touch a message conversation, touch the message (do not touch a link or a phone number) you want to forward, and then touch Forward.

Be a hero. Don't drive distracted.
sprint.com/focusondriving
Mobile Hotspot

Share your mobile data connection with other Wi-Fi-capable devices using your HTC One max as a mobile hotspot.

Set Up and Activate Your Mobile Hotspot

*Note:* Risks, including risks to your data and personal information, can be associated with connecting to the public Internet. Your phone allows you to create a mobile hotspot. It is recommended that you use a password or other possible steps to help protect against unauthorized access.

1. Drag the notifications bar down with two fingers and touch ☰.
   - **Router name (SSID)** – Enter a unique name for your hotspot.
   - **Security** – Select the type of security you want: WEP (128), WPA (TKIP), or WPA2 (AES).
   - **Password** – Enter a suitable password for your hotspot.

*Note:* Password length and allowable and required characters may vary according to the security type you selected.

Connect a Device to the Mobile Hotspot

1. Enable Wi-Fi on your device (for example, a laptop computer).
2. Select the Network SSID for your mobile hotspot and enter the password if prompted.
3. When “Connected” appears on your device, launch your Web browser to confirm you have an Internet connection.
Email

Your phone’s Email applications let you access and manage multiple email accounts simultaneously in one convenient location.

Set Up a Gmail Account
1. Drag the notifications bar down with two fingers and touch ⌟ > Accounts & sync.
2. Touch ⌫ > Google.
3. Follow the instructions to set up or sign in to a Gmail Account.

Set Up an Email Account
1. Drag the notifications bar down with two fingers and touch ⌟ > Accounts & sync.
2. Touch ⌫ > Mail.
3. Follow the instructions to sign in to your email account.

• If you’re adding an account from a common email provider, such as Windows Live®, Hotmail® or Yahoo! Mail, enter your email address and password and touch NEXT. Your email should be set up automatically.

4. Enter the Account name and Your name and touch FINISH SETUP.

Set Up an Exchange ActiveSync Account

Note: Contact your company’s Exchange Server administrator for required sign-in information.

1. Drag the notifications bar down with two fingers and touch ⌟ > Accounts & sync.
2. Touch ⌫ > Exchange ActiveSync.
3. Enter the Exchange server account details and touch NEXT.
4. Select the type of information you want to synchronize and touch FINISH SETUP.
Access Email Messages
1. Touch △ > ⌨ > Mail.
2. Touch ▼ and select an account view.
3. Touch the message you want to view.

Send an Email Message
1. Touch △ > ⌨ > Mail.
   • Select the email account you want to use.
2. Touch ✉.
3. Enter an email address or contact name.
4. Enter a subject and a message.
   • To add attachments, touch 🖼 and select an attachment.
5. Touch ✉️ to send the message.

Access Gmail Messages
1. Touch △ > ⌨ > Google > Gmail.
2. Touch ✉️ and select an account view.
3. Touch the message you want to view.

Send a Gmail Message
1. Touch △ > ⌨ > Google > Gmail.
2. Touch ✉️.
3. Enter an email address or contact name.
4. Enter a subject and a message.
   • To add attachments, touch ➡️ Attach picture or ➡️ Attach video and select an attachment.
5. Touch ✉️ to send the message.
**Camera & Camcorder**

**Take a Picture**
1. Touch △ > 📸.
2. Touch and release 📸 to take the picture.

**Record a Video**
1. Touch △ > 📸.
2. Frame your subject in the screen.
3. Touch 📹 to begin recording. Touch 🎬 to stop.

**View Pictures and Videos**
1. Touch △ > 📷 > Gallery.
2. Swipe to the Albums tab.
3. Touch a tile such as Camera shots, Friends, or a social network feed. If applicable, touch an album type.
   - Touch a picture to display it full size.
   - Touch the play ► and pause || icons to control video playback.

**Share Pictures and Videos**
1. Touch △ > 📷 > Gallery.
2. Touch an album to display the thumbnails.
3. Touch and hold a thumbnail and then touch Share.
4. Choose a share method, such as Facebook, Messages, Mail, Bluetooth, or others.
5. Follow the prompts to complete your share.
Web

Go Online
Touch △ > 🌍.

• To go to a specific website, touch the address bar and enter the Web address.
• To access and manage bookmarks, touch ‼️ and touch Bookmarks in the browser options menu.

Note: Additional browser options, such as Google Chrome™, may also be available on your phone.

Wi-Fi

Connect to a Wi-Fi Network
When you’re in range of an available Wi-Fi network, use your phone’s Wi-Fi feature to access the Internet and other data services.

1. Drag the notifications bar down with two fingers and touch 📲 > Wi-Fi.
2. You will see a list of available networks.
3. Touch a Wi-Fi network to connect. If necessary, enter the password and touch CONNECT.

• When you’re connected to a Wi-Fi network, you’ll see the Wi-Fi icon (_WIFI_) in the status bar.

Note: When you’re not using Wi-Fi, touch the OFF/ON switch next to Wi-Fi on the phone settings to extend battery life.
Google Play and Google Mobile Services

Google Play is the place to go to find new apps, games, movies, and more for your phone.

Download Apps and Games
1. Touch △ > 🎮 > Play Store 🎮.
2. The first time you visit the Google Play Store app, tap Accept to accept the Terms of Service.
3. Browse through featured apps and games, or tap 🕵️‍♂️ at the top of the app to start a search.
4. Tap an item to read a description and reviews.
5. Tap INSTALL (for free apps) or the price (for paid applications) and follow the onscreen prompts.

Note: You must have a Google Account set up on your phone to purchase and download applications from Google Play.

Google Mobile Services
Your HTC One max provides easy access to a variety of Google services.

• Gmail – The Google mail service. Your Gmail account lets you access many Google-related services as well as Google Play.

• Google+ Hangouts™ – Google’s instant messaging service. Touch △ > 🎮 > Google > Hangouts 🤖 to begin using the service.

• Google Maps™ – The Google location program. Touch △ > 🎮 > Maps 🌐 to begin using the service.

• YouTube™ – View and share videos. Touch △ > 🎮 > Media > YouTube 🎥 to browse through and view available videos. Sign in with your Google Account to upload your own videos.

Sprint As You Go customers: You will need to provide credit card information to purchase and download items from Google Play.
Bluetooth

Pair and Connect with a Bluetooth® Device
1. Drag the notifications bar down with two fingers to access Quick settings.
   • If Bluetooth is not turned on, touch the Bluetooth tile to turn it on.
2. Touch ••• below the Bluetooth tile.
3. Select an available device and follow the prompts to pair the devices. You may be required to enter a passcode (often 0000) to complete pairing.
4. Once you’re paired, your connection should launch. You’ll see 💻 in the status bar.

Share Contacts, Files, or Pictures Using Bluetooth
1. Open the application containing the file you want to share (for example, touch △ ➤ 📖 ➤ Gallery).
2. Locate the file you want to share.
   • You can send pictures and videos directly from the camera or from Gallery, Calendar, People, Music, and Voice Recorder. Not all devices will be able to receive all file types.
3. Touch and hold the file and select Share ➤ Bluetooth.
4. Touch the name of the device to which you’re sending the file. (If prompted, touch OK to turn Bluetooth on.)
Social Networking: Facebook, Twitter & More

Set up and access all your favorite social networking apps on the go.

Set Up Social Networking Accounts
1. Drag the notifications bar down with two fingers and touch Accounts & sync.
2. Touch +, select a type (such as Facebook, Flickr for HTC Sense, or Twitter), and then follow the instructions to complete setup.

Access Your Social Networking Accounts from the Home Screen
Stay in touch with friends or get the latest about your interests right on your Home screen.

• Touch a tile to view more details or to comment on a post or status update.
• Scroll to the top and pull down on the screen to manually refresh the stream.

Tip: While in the Feeds panel, you can press either the or key or tap the status bar to scroll to the top.

• Swipe right to choose the type of feeds to display. Select Highlights to see other contents such as upcoming events, frequently-viewed photos in Gallery, and more.
Sprint Applications

Access additional exclusive Sprint features right from your phone.

NASCAR Mobile ‘13
Keep up to date with your favorite drivers and all the news and live feeds from the world of NASCAR.

1. Touch ☐ > ☉ > Play Store > APPS and search for “nascar.”
2. Touch NASCAR MOBILE ‘13 and touch INSTALL to download and install the app.
3. After installing, touch ☐ > ☉ > NASCAR to launch the app.
   • Touch ☞ to access the menus and customize your experience.

Tip: For additional Sprint applications and features, search for them on the Google Play Store home page.

Scout™
Scout™ by Telenav is a daily personal navigator that helps you get where you’re going.

Use Scout
1. Download Scout from Google Play, and then touch ☐ > ☉ > Scout.
2. Follow the onscreen instructions to access, launch, and use the app.

Note: Before using any navigation programs, make sure your phone is set to allow location detection, and then select which sources you want to use.

Drag the notifications bar down with two fingers and touch ☐ > Location. Select your location source.

Sprint As You Go customers: Certain Sprint apps may not be available, depending on your service plan.
Sprint Worldwide Wireless Service

With Sprint Worldwide℠ Wireless Service, you can make and receive calls, check your email and browse the Web wherever you travel within Sprint’s international roaming coverage area.

Activate Sprint Worldwide Service

Before using your phone in global roaming mode, you must activate Sprint Worldwide Service. You can do this online or over the phone.

Activating Online:
► Chat with or email an international support rep by visiting sprint.com/swwsupport.

Activating Over the Phone
► Call Sprint Worldwide Customer support at 1-888-226-7212.

International Data Roaming

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

► To activate, call Sprint Worldwide Customer Support at 1-888-226-7212.

Note: Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.
Turn on Global Roaming Mode
To roam globally, make sure your phone’s global roaming options are set.

1. Drag the notifications bar down with two fingers and touch 📲 > Mobile data > Roaming.
2. Select or clear check marks for Voice, Data, and/or Outgoing SMS for International and/or GSM as needed.

You may also need to select a compatible network mode for international use.

1. Drag the notifications bar down with two fingers and touch 📲 > Mobile data > Network mode.
2. Select CDMA Only, LTE/CDMA, GSM/UMTS Only, or Automatic (recommended).

Getting Help
Please call the following numbers if you need assistance with Sprint Worldwide service.

While in the United States:
• Call 1-888-226-7212.

While traveling outside the United States:
• In GSM mode: touch and hold 0+ and then dial 1-817-698-4199.
• In CDMA mode: enter the international access code and then dial 1-817-698-4199.

For more information about international roaming, visit sprint.com/international.
Tools & Resources: Settings

Explore ways to customize your phone, set permissions, update your phone, and more in the Settings menu.

Accessing Settings

1. Drag the notifications bar down with two fingers and touch 📲.
2. Select the settings category you want to change. Select or clear a check box to enable or disable a setting.

Categories include:
- Airplane mode
- Wi-Fi
- Bluetooth
- Mobile data
- Media output
- More
- Personalize
- Fingerprint scan
- Accounts & sync
- Location
- Security
- Accessibility
- Backup & reset
- Get content from another phone
- Display, gestures & buttons
- Sound
- Call
- Apps
- Storage
- Power
- Language & keyboard
- Date & time
- Activate this device
- System updates
- About

For detailed information about settings, please see the User Guide at sprint.com/support.
Battery-Saving Tips

Use Power Saver Mode
Turning power saver mode on helps increase battery life by reducing the usage of phone features that drain the battery such as the CPU and display.

1. Drag the notifications bar down with two fingers to access Quick settings.
2. Touch the **Power saver** tile to turn power saver on or off.

   *Tip:* To control which features Power saver optimizes, before turning Power saver on, touch ■■■ under the **Power saver** tile and check or uncheck features as desired.

Manage the Screen Timeout

- Drag the notifications bar with two fingers and touch Display, gestures & buttons > Sleep to modify your settings.

Manage the Display Brightness

- Drag the notifications bar down with two fingers and touch the **Brightness** tile to quickly modify your brightness setting. You can also touch ■■■ under the **Brightness** tile to modify your settings further.

For more useful tips about battery care and safety, see the *User Guide* at sprint.com/support.
Manage Your Account

Online: www.sprint.com
• Make a payment, see your bills, and enroll in online billing.
• Check minute usage and account balance.
• See or modify the details of your Sprint service plan.
• Get detailed instructions and download content.

From Any Other Phone
• Sprint Customer Service: Dial 1-888-211-4727
• Business Customer Service: Dial 1-888-788-4727

From Your Sprint Phone
• Touch 🔄 > ✆ 4 CH CALL to check minute usage and account balance.
• Touch 🔄 > ✆ 3 DEF CALL to make a payment.
• Touch 🔄 > ✆ 2 ABC CALL to access a summary of your Sprint service plan or get answers to other questions.
Resources

Resources For Your Phone

• This *Get Started Guide* to get you up and running.

• Ready Now – Visit sprint.com/readynow for additional help to get started on your new phone. You’ll find more information on basic setup, activation, maximizing your phone’s performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.

• Online Support – For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete *User Guide* for your HTC One max.

• Community – Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

• On Your Phone – Touch ▲ > ▼ > HTC > Sprint Zone to access account services, Sprint news, phone information, suggested applications, troubleshooting, and more. You can also access your user guide on-the-go. Touch ▲ > ▼ > HTC > HTC Mobile Guide.
At Sprint, environmental responsibility is more than talk. To find out just what we’ve been up to, use your phone to scan the QR Code® below or visit sprint.com/green for more information.

To scan the code, download and install a QR Code® reader from the Google Play Store app, launch the reader, and aim your phone’s camera at the image.

This guide is printed with soy inks and contains 60% post consumer paper.
Feedback

We are interested in your initial impressions of this new Sprint phone.

Within two weeks of your purchase, please go to http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Register Your Phone

Register your HTC One max phone at HTC.com for:

• Premium service via live chat, email, or phone
• Access to specialized call center staff
• Extended call center hours
• HTC One max product user manual

As an owner, you can write a product review, shop for accessories and receive exclusive HTC offers.
The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. Sprint coverage is not available in all markets. See www.sprint.com/coverage for more details.

Portions of this guide are reproductions of work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.

**Important Privacy Message.** This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, drag the notifications bar down with two fingers and touch 🗺️ > Location, and then select your location options from the list. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint’s policies do not apply to these third-party applications. Please carefully review the application’s terms of use and/or the application provider’s policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider’s website.

©2013 Sprint. Sprint and the logo are trademarks of Sprint. HTC, the HTC logo, HTC One, the HTC One logo and HTC Sense are trademarks of HTC Corporation. Gmail, Google+ Hangouts, Google Maps, YouTube, Android, Google Play, and Google Chrome and are trademarks of Google, Inc. LTE is a registered trademark of ETSI. Microsoft, Microsoft Exchange Active, Windows Live Hotmail are trademarks of Microsoft. Facebook is a trademark of Facebook, Inc. Twitter is a trademark of Twitter, Inc. Wi-Fi is a trademark of the Wi-Fi Alliance. Yahoo! Inc. and Flickr is a trademark of Yahoo! Inc. Bluetooth is a trademark of Bluetooth Sig, Inc. Corp. Scout is a trademark of Telenav, Inc. QR Code is a trademark of Denso Wave Incorporated. Swype is a trademark of Nuance. Other marks are property of their respective owners.

Screen images are simulated.